



Pilot Training Department

Communication



Communication

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History of changes

Version 1.0

-  22.09.2021
-  Initial document

1. Introduction

There are many ways to get in touch with us. For more complex discussions we prefer talking to each other using voice communications. That's why we recommend every new member to install "Discord". It's easy to install and it's our primary tool for communication between members and for the pilot trainings.

2. Communication

2.1. E-Mail

Do you have a specific question about flying on VATSIM or in general? Feel free to reach out to our Pilot Training Department (PTD) using email. We will contact you then and answer your question or discuss how we want to move on.

You can contact us via the following email address: <mailto:pilot-td@vacc.ch>

2.2. Forum

Another great tool is our board. Using the search function, you'll find a lot of useful information. You can ask questions, so other pilots or staff members can answer and maybe your topic helps someone else too.

<https://forum.vacc.ch/forum.php>

2.3. Discord

For voice communication between vACC members we use Discord. On our Discord server pilot and ATC trainings are held and there are many channels to talk to each other. Discord has many great features such as direct voice communications, chat, screen sharing and a lot more. We provide a Discord server for our members.

You can join it here: <https://discord.vacc.ch/>

2.4. TMS

Do you want one of our pilot mentors to help you with your first online flight or do you have any questions about a specific topic such as setting up FS2020 or VFR flying? Request an individual pilot training on our Training Management System (TMS) with your available dates and a remark about the topic you wish to discuss.

https://www.vacc.ch/en/TMSv2/-_my_career/